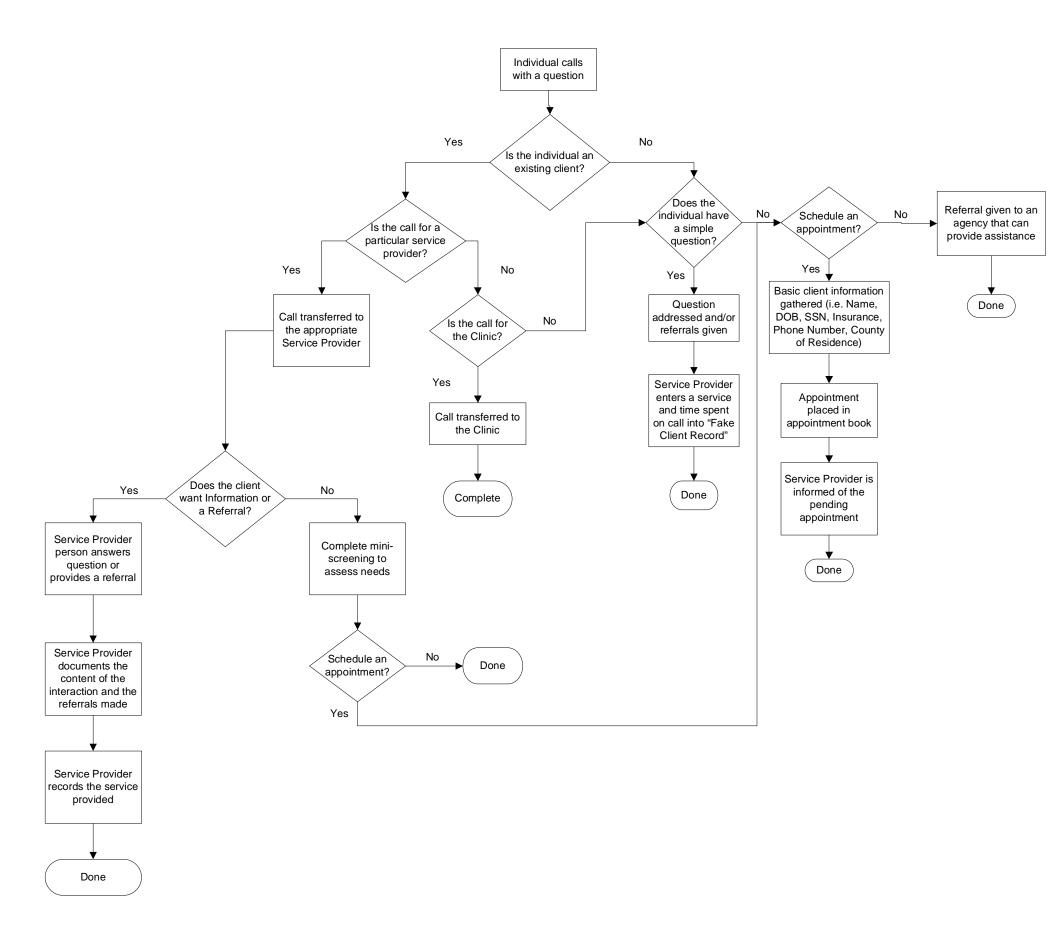
## Phone Call Workflow

Version 090403





SSN = Social Security Number DOB = Date of Birth CM = Case Manager